



# Moving abroad



## LISTENING, THINKING and DOING

Moving means listening, thinking and doing. At least, this is the approach adopted by the Waaijenberg Group. Anyone can pack, transport and deliver but professional relocation management requires stocktaking, planning and a fast and efficient handling of goods. Our core business is moving your precious belongings. Extensive experience, a qualified team, comprehensive storage facilities and a modern fleet ensure a top quality service.

### MAJOR MOVE!

Emigration is a major decision and move. It is a once in a lifetime event. We understand and accept that your valuable belongings need to be relocated with care and respect. This requires a moving company with qualified people who listen, plan and relocate professionally. This is exactly what the Waaijenberg Group has to offer!

### EXTENSIVE EXPERIENCE

Our company is highly experienced in helping emigrants move to their new home. Our movers know exactly how to pack and load your precious possessions. The team in the office knows how to plan and manage your move abroad. It's the all-round experience you can rely on.

### TOTAL SERVICE

The Waaijenberg Group prides itself in providing a total service. We don't merely pack, transport and deliver. Rather, we work hard to provide a professional relocation service. This includes stocktaking, planning, documentation, insurance, on-going communication, handling of goods, transport, storage and pre payment of shipping and customs fees.

### THE PROCESS

A trained removal consultant will visit you to establish the nature and volume of your belongings. This person knows all the regulations concerning moving abroad. We listen to your wishes and answer any questions you may have. After this intake, you will receive a detailed quotation per email that forms the basis for fine-tuning your relocation. Planning will start upon acceptance of our final quotation.

### PACKAGING

The packaging usually takes place at your home. We use a variety of packaging materials depending on size and how fragile each object is. For example, boxes in various sizes and strengths, painting boxes, wardrobe boxes for hanging clothes, corrugated cardboard, packing paper and bubble wrap.

### STORAGE

At times you may decide to put your precious belongings in one of our purpose build storage facilities because, for example, you have sold your house. The Waaijenberg Group has comprehensive storage facilities that are clean, secure and heated. Most of our storage buildings are purposely built. We can also organise temporary storage in your future region.

## BY SEA

### Container ship

Usually our qualified team comes to your home to wrap your possessions and load these into a shipping container. All shipping containers are clean, watertight, dry and odour free. The container is either stored in our purpose build storage facility or transported to the port of departure. Your container arrives at the port of arrival prior to the date you need it. Our top quality service includes all insurances, custom clearance, prepayment of custom duties and transport by road to your new location. Due to our extensive experience most clients prefer we organise the unpacking of your goods, placement of large objects and responsible removal of packaging materials. This, however, depends on your needs and budget.

## BY ROAD

### Transport

Although this is a fairly straightforward process, we still carefully listen, take stock, plan, communicate and execute. When you move our qualified team will come to your home to load your belongings into a removal truck or van. Our modern fleet uses air suspension to minimise damage and our vehicles are clean, dry and odour free. Once the vehicle is loaded we either store your household/personal effects in our comprehensive storage facility or deliver at your new location. Depending on your needs and budget our qualified team can do the unpacking, placement of large objects and responsible removal of packaging materials. However, you can opt to do this yourself.



### IMPORT REGULATIONS

Generally you do not pay import duties in your destination country, as you are the rightful owner of your possessions prior to moving abroad. For newly purchased goods, however, import duties do apply. In addition, separate regulations apply to importing your motor vehicles. Our removal consultant can advise you on all matters surrounding import of your belongings at your final destination.

### CUSTOMS INSPECTION

At any 'port of entry' of the destination country, customs can decide to inspect or fumigate your shipment. It is crucial for a fast and efficient handling of your shipment that the documentation is complete and correct. The extensive

experience of the Waaijenberg Group will take good care of this important aspect of your relocation.

### OUR GUARANTEE

The Waaijenberg Group is proud to be ISO 9001, ISO 14001 and OHSAS 18001 certified. This guarantees to our customers that Quality Management Systems are implemented with regular, independent audits. These systems have been developed in-house and are specific to our core business: moving you! In addition, we are affiliated to the emigration guarantee fund of the Accredited Removal Companies. The Waaijenberg Group is also a member of Mondial Movers Ltd. This is a progressive joint venture of over 400

accredited removal companies that enables us to offer you international coverage. At Mondial Movers corporate social responsibility and sustainability are important drivers. Whether your move is big or small, by road or sea, the Waaijenberg Group can do it professionally. From Canada to New Zealand and from China to Brazil- we want to move you!





## MORE INFORMATION

There is an awful lot to see to when moving abroad. Give your nearest branch a ring and make an appointment with one of our removal advisers. We will be happy to tell you more and help to make your move carefree.



FOLLOWING COMPANIES ARE PART OF THE WAAIJENBERG GROUP:



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